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Principal:
Jacqueline Hughes-Williams

15 June 2022

Dear Parent/Carer

SCHOOL BUS SERVICES AUTUMN TERM 2022

We are writing to outline the arrangements for purchasing bus passes for our Ridley's services for the forthcoming autumn term.

The support we receive from the local authority towards the cost of bus passes is reducing so unfortunately we again need to apply a price increase. Passes for the academic year will be priced at £500 for the full year, split £175 autumn term, £175 spring term, £150 summer term.

Passes are not transferrable and must be used solely by the pupil whose name appears on the pass. Only our bus passes will be accepted on these routes; National Express, nBus and nNetwork passes will **not** be accepted.

Existing pupils returning next academic year

To enable bus passes to be handed to existing pupils before the end of the school year, bus passes for next term will go on sale on **Monday 4 July 2022 at 5pm**. This term, passes will again be purchased through **ParentPay**. From Monday 4 July at 5pm, there will be an option on Parentpay to purchase a termly pass for the 180, 181 or 184 at a cost of **£175** for the term. Please purchase the specific pass you need for your child, you may need to click 'view all payment items' if your required service is not initially visible. If you are having problems accessing your Parentpay account please contact us on transport@heart-england.co.uk before 30 June so that access issues can be resolved before the passes go on sale.

Passes will be reserved for all those who currently receive free bus passes – we will contact those families separately. All other passes will be sold on a first-come first-served basis.

Pupils will be handed their new bus pass during the last week of this term, and will be expected to hand in their summer term bus pass at the same time. **The deadline for payment of the Summer term fee is 11 July 2022.**

New pupils joining in September 2022

Full route details, including drop-off locations and times are available on our website:

- <https://heart-england.co.uk/parent-handbook/travelling-to-school/>

If you would like to apply for a Riddleys bus pass for your child, please email transport@heart-england.co.uk by 3 July 2022. We will arrange for payment to be taken once your child starts school.

Details of how to apply for SMBC-run bus services are available using the following link:

- <https://www.solihull.gov.uk/Schools-and-learning/School-buses>

In the meantime should you have any further questions related to school transport please email: transport@heart-england.co.uk

Yours sincerely

Julie Jones
Chief Financial Officer