



Gipsy Lane
Balsall Common
Coventry
CV7 7FW

Tel: 01676 535222
Fax: 01676 536735
office@heart-england.co.uk
www.heart-england.co.uk

Principal:
Jacqueline Hughes-Williams

Dear parent/carer

Potential Changes to Transport Services: Heart of England School

You will no doubt be aware that the challenges faced by public transport providers, as a direct result of the COVID 19 pandemic, have been significant. As a school we have been urgently seeking and awaiting clarity regarding plans for September from the company licenced to provide the 'registered open door' services that cover the following routes:

180, 181, 182,183 and 184

It is important to reiterate that these are not services contracted by Heart of England School and are open door provisions i.e. open to the general public.

For many years access to these services have been offered by the travel company at a discounted rate to our pupils. The bus company who provides the above services indicated to us in a call yesterday that, owing to declining revenues related to the COVID 19 pandemic, they have decided this model is no longer sustainable. They plan to withdraw it with effect from September 2020 but have not, as yet, fully confirmed their decision which may still be subject to change.

We totally appreciate this potential change in provision comes as an unwelcome shock and adds a layer of unwanted anxiety at an already challenging time for all families.

We are now speedily working on solutions. If the 'registered open door' service is withdrawn, the only option that represents a sustainable long term alternative in the potential face of this disappearing provision will be a replacement 'closed door' bus service; open only to our pupils and contracted by the school. Such services offer safer, cleaner and more reliable forms of travel.

In the meantime, we strongly advise you not to purchase an N bus pass at this time as this would not be valid on any a 'closed door' contracted service. We are working tirelessly with the Local Authority and Travel West Midlands and other providers to effect the safest and most cost effective solution.



HEART OF ENGLAND

Creating Futures

This situation is not of our making, however, it is crucial at this time for us to keep you updated and to reassure you that services will be in place; details of which will follow early next week.

Yours sincerely,

J Hughes-Williams

Principal

A Livingstone

Senior Assistant Principal